

## Pasadena Sound LLC Standard Service Contract:

As the customer by engaging in business with Pasadena Sound you agree to these simple terms defined by bullet points below. The term "event organizer" refers to the point of contact or associated parties on the invoice.

- Refunds will not be provided after system is setup regardless of outcome of event.
- Pasadena Sound staff will be in full control of the entire lighting and sound system.
- The event organizer is expected to control guests and prevent obstruction of service.
- The event organizer is responsible for providing power (2x 120v AC, 60hz, 15amp) unless a generator is to be provided by Pasadena Sound.
- The event organizer is responsible for securing the event location and ensuring it is suitable and appropriate for loud music, lighting, and other services provided by Pasadena Sound.
- Pasadena Sound will always cooperate with law enforcement in the event of a noise complain or early shutdown of party. Refunds will not be provided as it is responsibility of the event organizer to ensure there will be no interruptions to the event.
- Pasadena Sound is not responsible for any loss of profits or damage or reputation that an event organizer may experience.
- The event organizer is responsible for providing Pasadena Sound with ques, times, playlists, genre, and rules for ceremony's or parties.
- Reasonable space is required for the system. At least 15x6 feet and 9ft tall.
- Pasadena Sound will not promote hate or violence.
- Pasadena Sound will not produce sound or lighting that is detrimental or hearing or vision.
- Pasadena Sound is not responsible for damage to premises, even if the damage is a result of the Sound System's bass. The event organizer should keep this in mind.
- Pasadena Sound requires adequate access to load in system, by booking an event you agree to ensuring that large heavy speakers, lighting truss, and large cases can be moved into the location. Pasadena Sound may require help from event organizers in some situations.
- Pasadena Sound requires at least 1 hour of setup/teardown time. This is not included in the billing but we will need access to the premises.